



Docket No.: 3924P005

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3-11-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

MUKESH SUNDARAM, ET AL.

Application No.: 10/016,221

Filed: October 30, 2001

For: **Call Center Management For Wireless
Access Network**

Art Group: 2681

Examiner: Not yet assigned

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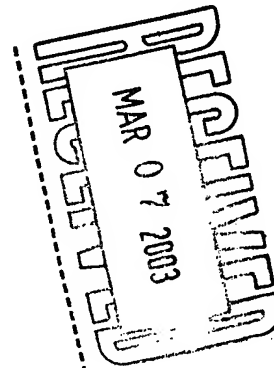
Technology Center 2600

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. §1.97

Commissioner for Patents
Washington, D.C. 20231

Sir:

In accordance with the duty of disclosure, enclosed is a copy of Information Disclosure Statement by Applicant (form PTO/SB/08), which is being submitted before the mailing of a first Office Action. It is respectfully requested that the cited references be considered and that the enclosed copy of PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s). Copies of the references cited on PTO/SB/08 are enclosed herewith.



The references were cited in a Search Report dated December 30, 2003 (copy enclosed herewith) from a foreign patent office in a counterpart PCT application.

The submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made in the subject application and is not to be construed as an admission that the information cited in this statement is material to patentability.

Please charge any fees due to Deposit Account 02-2666. A duplicate copy of the Fee Transmittal (PTO/SB/17) is enclosed for this purpose.

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Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: February 27, 2003


Tarek N. Fahmi, Reg. No. 41,402

12400 Wilshire Blvd., 7th Floor
Los Angeles, California 90025
(408) 947-8200

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class mail with sufficient postage in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on:

February 27, 2003


Patricia M. Richard

02-27-03

Date